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1 Purpose and application

1.1 Purpose of this Code

This Code of Conduct sets out the ethical standards and rules of AMSA and provides a framework to guide compliance with legal and other obligations. The Board of Directors of AMSA and Executive Officers believe that commitment to this Code will maintain the confidence of AMSA’s key stakeholders.

1.2 Application

(a) Subject to the Constitution and all applicable Laws, these By-Laws apply to all Directors, AMSA Board Committee Members, officers, employees and volunteers of AMSA.

(b) It is essential that each of you are familiar with this Code and abide by the rules provided for in this Code.

(c) The Association also expects each of you to abide by all laws and to conduct yourselves in all your dealings with or on behalf of the Association with the highest ethical and moral standards.

(d) This Code charges all of you with the responsibility to report unethical conduct.

1.3 Association’s values and commitment

(a) AMSA insists on honesty and integrity in all its dealings, including its dealings with stakeholders.

(b) You must act in good faith, in AMSA’s best interests and in accordance with the policies and procedures relating to your role.

2 Code rules

2.1 Avoid conflicts of interest

(a) Conflicts of interest should be avoided and if they occur, should be disclosed

(b) A conflict of interest may arise where you have a personal or commercial interest which may interfere or appear to interfere with the interests of AMSA as a whole. There may be a conflict of interest, for example, if you or your family have a personal or commercial interest, which may influence you in the performance of your duties and responsibilities so that your loyalties are divided

(c) You must not allow personal interests or the interests of family or friends to conflict with the interests of AMSA. You must avoid participating in decisions and activities,
which may conflict with your duties and responsibilities to
AMSA.

(d) The approval of AMSA is required before you accept a
directorship or position in any other association, business
or organisation as director, agent, employee, consultant,
whether paid or unpaid, which may, or may be seen to,
give rise to a conflict of interest.

(e) If you are involved in a conflict or a possible conflict, you
must tell AMSA secretary, your manager, or the board (if
you are a director) as soon as possible, including the
subject matter and specific details relating to the potential
or actual conflict of interest.

(f) Where you are involved in a conflict you must not take
part in any decision making process of AMSA relating to
that conflict.

2.2 Use corporate opportunities and other benefits properly

(a) You must not use AMSA’s property, information, your
position or opportunities which arise from these to
improperly gain benefit for yourself or for another party.

(b) You also have an obligation to avoid all financial, business
and other relationships which may be opposed to the
interests of AMSA or which may place you in a competitive
position with AMSA.

(c) AMSA has a strict policy not to offer secret commissions or
bribes to further its business interests. You must not
accept any money, opportunity or other benefit of any
kind which could be interpreted as an inducement, secret
commission or bribe.

(d) Care must be exercised in accepting hospitality or gifts
over and above that required for the normal conduct of
business or which may compromise your impartiality.

(e) All work performed while you are with AMSA belongs to
AMSA.

2.3 Respect confidentiality

(a) You must take great care to ensure the integrity and
security of all of AMSA’s confidential information.

(b) Confidential information is non-public information which
relates to the affairs of AMSA and its employees,
members, sheds and suppliers. It may include AMSA’s
business strategies, marketing plans, competitive
analysis, financial plans and forecasts, member, shedder,
patron or employee information and supplier information
and pricing.

(c) You must keep confidential information acquired while
you are with AMSA confidential even after you leave
AMSA.

(d) You must not access or request or make improper use of
or transfer or disclose confidential information to anyone
else except as required by your position or as authorised or legally required. If it inadvertently comes into your possession it should be returned immediately.

(e) If you are required by an authority to provide confidential information which has not been otherwise authorised, you must notify AMSA Secretary.

2.4 Respect privacy
(a) You must respect and maintain the privacy of personal information held or entrusted to AMSA by its members, patrons, Shedders, suppliers, employees and others. You must comply with the Privacy Act (Cth) 1998.
(b) All personal information of AMSA’s suppliers, members, Shedders, patrons and employees is to be treated as confidential. Medical information regarding any member or Shedder must be treated as ‘medical-in-confidence’ and stored separately.
(c) Personal information is information or an opinion, whether true or not and whether recorded in material form or not, about an individual whose identity is apparent or can reasonably be ascertained from that information or opinion.

2.5 Deal fairly
(a) You must treat each other and all suppliers, competitors, members, patrons, Shedders and other stakeholders fairly and with respect.
(b) AMSA is committed to ensuring the highest quality of service is provided to its members, patrons and Shedders at all times. AMSA makes decisions regarding suppliers and contractors on merit and a commercial basis.
(c) AMSA’s is committed to ensuring the health, safety and well-being of its employees and visitors to its premises.
(d) Do not discriminate.
(e) Evaluate applicants for employment on merit in accordance with their skills, qualifications and abilities. Discrimination on the basis of gender, race, religion, colour, marital status, sexual orientation, transgender status, age, disability, personal associations, political beliefs, family responsibilities, pregnancy, membership or non membership of a trade union is not tolerated by AMSA.
(f) Physical or verbal harassment or abuse in the workplace is not tolerated by AMSA.
(g) AMSA is committed to ensuring a diverse work environment in which everyone is treated fairly and with respect and where everyone feels responsible for the reputation and performance of AMSA.
2.6 Protect AMSA's assets and property and use them properly
(a) You must protect AMSA's assets and property and ensure that they are used only for legitimate business purposes.
(b) You must not use AMSA's assets for personal purposes, except in accordance with any of AMSA's policy or approved arrangement. Limited use of AMSA's property (such as computers and telephones) is permitted for private and non-income producing purposes provided it is used in an efficient and prudent manner.
(c) AMSA's assets extend to all its resources and includes its funds, plant and equipment, stock and merchandise, intellectual property, software, records and other Association information.
(d) You must report any suspected or actual theft or fraud to your manager, the AMSA Secretary or any other person nominated by AMSA.
(e) All expenses must be documented and reported in a timely manner.

2.7 Comply with laws and regulations
(a) You must comply with all laws and regulations relating to AMSA. You must also comply with the technical and ethical requirements of any relevant regulatory or professional body.
(b) You must not breach or omit to do something in breach of any law or regulation or requirement. All actual or potential breaches must be reported immediately to AMSA Secretary or your manager.
(c) Ignorance of the law or a good intention does not excuse your obligation to comply. You must participate in relevant compliance training programs offered by AMSA.
(d) If you are uncertain about the interpretation of any applicable law or regulation or requirement, contact your manager or the AMSA Secretary.

2.8 Responsibility to members and approach to disclosure and financial reporting
(a) AMSA is committed to providing timely, balanced and readily available material information to its members, relevant regulators, other key stakeholders, and the community generally. AMSA is also committed to open and transparent communication with its members and stakeholders.
(b) AMSA has policies regarding the timely provision of information to its members and other stakeholders including posting information to its website. It has processes to ensure that the accounts and financial information it provides represent a true and fair view of the financial performance and position of AMSA.
(c) You must fully cooperate with and not make any false or misleading statement to, or conceal any relevant information from, AMSA’s auditors.

### 2.9 Protect the reporting of wrongdoing

(a) You are encouraged to report any actual or suspected fraudulent or unethical behaviour and any breaches of this Code or AMSA policies to the AMSA Secretary or any other contact nominated by AMSA.

(b) AMSA will protect anyone who, in good faith, comes forward to report such behaviour. AMSA is committed to ensuring that you can raise concerns about this behaviour without fear of victimisation, harassment or discriminatory treatment.

### 3 Breach of Code

(a) The values and policies in this Code are not exhaustive. This Code is designed to focus you on particular values identified by AMSA as central to its integrity.

(b) The highest standards of corporate conduct are critical to AMSA’s success and image. You are encouraged to report any suspected breach of this Code to the AMSA Secretary or your Executive Officer or any contact nominated by AMSA.

(c) Suspected breaches of this Code will be investigated. Any person found to be in breach of this Code may face legal or disciplinary action.

### 4 Electronic communications

(a) AMSA’s electronic communications resources are to be used to communicate effectively and efficiently, without abuse.

(b) AMSA employees, Directors and volunteers are bound by the conditions outlined in the AMSA IT policy.

(c) AMSA’s electronic communications resources include email, internet, intranet, facsimile and telephone.

(d) AMSA’s electronic communications should not be used to harass, discriminate or offend other employees, AMSA’s stakeholders or the general public.

(e) Any inappropriate material received through AMSA’s electronic communications resources should be deleted or destroyed immediately.

### 5 Media/publicity

(a) Unless authorised, you are not permitted to make public statements or give interviews to the news media (whether radio, television or press) on any aspect of AMSA or AMSA’s business.

(b) AMSA employees, Directors and volunteers are bound by the conditions outlined in the AMSA Communications policy.
(c) Unless authorised, you must not allow photographers, videographers or any other news media to access AMSA premises to record without permission.

(d) You must not directly or indirectly engage in any activity that could cause AMSA public embarrassment or bring discredit on it in any way.

6 Administration
6.1 Where can I obtain further information?
(a) AMSA has a dedicated person responsible for the administration of this Code. At the date of adoption of this Code, this is the AMSA Secretary.

(b) If you require further information or assistance or are uncertain about the application of this Code or the law, please contact the AMSA Secretary.

6.2 Review and publication of this Code
(a) The Board will review this Code from time to time. This Code may be amended by resolution of the Board.

(b) A copy of this Code will be distributed to all Directors, executive officers, employees and volunteers and will be available on AMSA’s website.